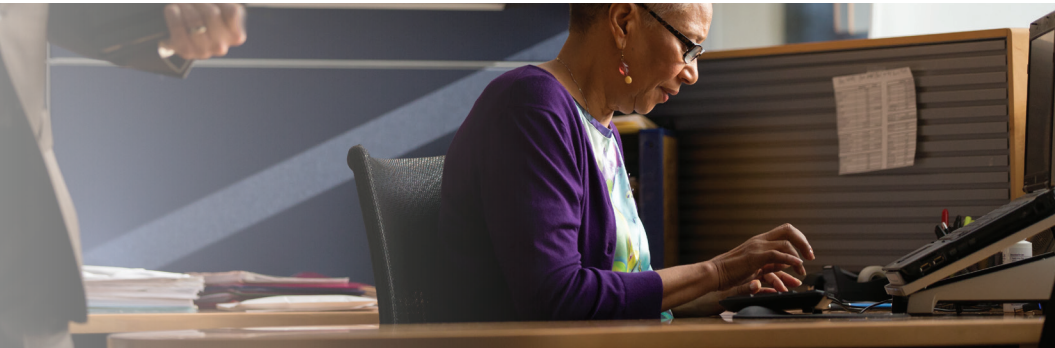


## EncoderPro.com for Payers

Empowering payer organizations



**EncoderPro.com for Payers is designed to meet the specific needs of health insurance companies, self-insured employers and third-party administrators.**

This comprehensive reference service provides up-to-date coding and coverage information on physician services, professional outpatient services and facility inpatient services. In addition, this broad online coding and reference tool includes ambulatory surgery center and hospital outpatient prospective payment system reference content, including revenue code crosswalks to CPT<sup>®</sup> and DRG/MDC information.

### Access to volumes of information at your fingertips

This online coding tool delivers comprehensive physician, outpatient and inpatient coverage information, as well as payment and policy details from the Centers for Medicare & Medicaid Services (CMS) and other industry standards. Get quick access to CPT<sup>®</sup> procedures and HCPCS supplies and services, as well as ICD-10 and ICD-9 diagnosis and procedure codes. Some features and benefits of EncoderPro.com for Payers include:

**CodeLogic™ search engine** searches CPT<sup>®</sup>, HCPCS, ICD-9 and ICD-10 diagnosis and procedure codes simultaneously using lay terms, acronyms, abbreviations — even misspelled words. Optum360<sup>®</sup> CodeLogic™ leverages code book indexes, mapping content, and many other data files to find the most accurate code possible.

**Color coded edits** determine a broad range of information specific to any code, including whether a code carries an age or gender edit, is covered by Medicare, contains bundled procedures and more.

**Coders' Desk Reference lay descriptions for thousands of codes** enhance understanding of procedures, diagnoses and supplies.

**Deleted code crosswalk** references a complete listing of all deleted codes since 1998.

**Modifier crosswalk** provides a guide to Physician, Facility/OPPS, CMS, DME, Ambulance modifiers with the associated procedure code. Crosswalks also include

CMS modifiers approved for provider billing to CMS payers and OPPS modifiers used to bill for outpatient perspective payments.

**Complete code history** identifies when a code was made effective, deleted (with a recommended replacement code), reinstated or revised, to use for reporting services for a specific date of service.

**Access to LCDs (Part B), FIs (Part A), and links to Medicare's Internet**

**Only manuals** gives users the ability to check procedures for Medicare coverage instructions and medical necessity edits.

**Medicare CCI and OPPS edits** quickly reference component codes (unbundling), more comprehensive procedures and mutually exclusive codes.

**ICD-10-CM and -PCS content** includes both forward and backward mappings between ICD-9-CM Volumes 1, 2 & 3 codes and ICD-10-CM and -PCS codes, using Optum360 MapSelects clinical mapping content, as well as the GEM (General Equivalency Mappings). ICD-10-CM and

-PCS searching and tabular content is also included.

**Compliance editor** checks for coding accuracy from more than 145 Medicare and 75 generally accepted commercial edits that review rules such as CCI unbundle edits, ICD-9 and ICD-10 specificity, age, LCD/ NCD medical necessity, and gender for any date of service. The compliance editor also provides state level Medicaid claim review.

**Fee calculator** easily references the GPCI adjusted Medicare reimbursement rate.

**Code tables by place of service** confirm OPSI (APC) status for procedure codes, type of bill codes, and ASC groups and payment amounts.

**Revenue code and DRG payment reference, including DRG trees, and revenue code to CPT<sup>®</sup> and HCPCS codes** helps review inpatient stays and evaluate charges by revenue code and DRG.

| Actions | Code Section   | References           | Edits |
|---------|--|----------------------|-------|
|         | <b>I27 Other pulmonary heart diseases</b>  |                      |       |
|         | <b>I27.0 Primary pulmonary hypertension</b>  | LCD, NCD, P-LCD, MDC |       |
|         | <b>I27.01 pulmonary hypertension NOS (I27.2) (I27.3)</b>   |                      |       |
|         | <b>I27.02 secondary pulmonary hypertension (I27.2) (I27.3)</b>   |                      |       |
|         | <b>I27.1 Kyphoscoliotic heart disease</b>  | LCD, NCD, P-LCD, MDC |       |
|         | <b>I27.2 Other secondary pulmonary hypertension</b>  | LCD, NCD, P-LCD, MDC |       |
|         | <b>I27.21 Pulmonary hypertension NOS</b><br>Code also associated underlying condition                          |                      |       |
|         | <b>I27.22 Other specified pulmonary heart diseases</b>   | LCD, NCD, P-LCD, MDC |       |
|         | <b>I27.81 Cor pulmonale (chronic)</b>  | LCD, NCD, P-LCD, MDC |       |
|         | <b>I27.82 Cor pulmonale NOS</b><br>acute cor pulmonale (I26.0-) (I26.0)  |                      |       |
|         | <b>I27.83 Chronic pulmonary embolism</b>   | LCD, NCD, P-LCD, MDC |       |
|         | <b>I27.9</b>   |                      |       |
|         | Use additional code, if applicable, for associated long-term (current) use of anticoagulants (Z79.01) (Z79.02) |                      |       |
|         | personal history of pulmonary embolism (Z86.71) (Z86.711)  |                      |       |

► The code section page displays the section (or range) of codes that listed when searching for a code.

## Claims analyst/auditor

EncoderPro.com for Payers delivers accurate and current information that helps claims analysts/auditors become more efficient and authoritative when reviewing claims. With this tool, a claims benefits analyst/auditor can search all code sets based on the submitted claim information and quickly locate lay descriptions for procedures, diagnoses and HCPCS codes; identify Medicare Secondary Payer coverage rules for further review; and validate which modifiers are allowed. In addition, a complete code history is displayed on each detail page.

## Utilization review/medical management

EncoderPro.com for Payers helps utilization review departments conduct reviews of inpatient stays, determine appropriateness of admission diagnosis, identify continued stay criteria and quickly validate medical necessity. Using EncoderPro.com for Payers, utilization and medical review managers can review inpatient billing information and DRG payments. Users can also reference type of bill codes grouped by setting, gain further insight into procedures and coding/reimbursement rules, and quickly scrub potential code combinations such as medical necessity and CCI bundles/unbundles. In addition, it can be used to validate medical necessity, identify medical appropriateness for benefits of health services, confirm that treatment setting meets claim payment guidelines, and facilitate the development of corporate medical policy. EncoderPro.com for Payers facilitates accurate review of inpatient acute care, home care, acute rehabilitation, skilled nursing facilities, infusion therapy and durable medical equipment claims.

## Provider relations

With EncoderPro.com for Payers, your provider relations representatives can access information that may help them answer provider inquiries regarding the patient's financial responsibility for CMS 1500 and UB92 claims, and deliver a high level of coding and coverage information across provider and hospital outpatient and inpatient services. Armed with accurate information regarding procedures and requirements for successful claim submittal or appeals and claim denials, your provider relations representatives will be able to decrease response time, reduce policy research time and decrease escalation issues regarding reimbursement.

## Customer service

EncoderPro.com for Payers assists customer service representatives to respond accurately to member and provider calls by facilitating communication based on industry standard payment guidelines and procedures. Using Medicare's rationale for coverage, customer service representatives can answer member questions and resolve issues based on medical necessity, and address incoming requests for appeals and preauthorizations not handled by utilization nurse review departments. Representatives use this tool to research meanings for common terms, syndromes and procedures. By maintaining a high level of clinical and procedural knowledge, customer service representatives can decrease the escalation of many issues and provide a full rationale for coverage and/or payment limitations. This helps improve member satisfaction and retention and boosts effective communication of claim determinations at the customer service level.

The screenshot displays the OPTUM360 EncoderPro.com for Payers Professional interface. The main window shows the CPT Code Detail for 13152, which is "Repair, complex, eyelids, nose, ears and/or lips; 2.6 cm to 7.5 cm". The interface is divided into several sections:

- Medicare Reference:** Includes Code-Specific Edits, Pub-100 References, CMS Transmittals, and Payment References.
- Code Information:** Contains the Code Description, Lay Description, Coding Tips, and Notes.
- Optum® Data:** Includes Color Codes, Code Specific Links, and Crosscodes.
- Physician Fee Schedule Information:** Shows Medicare Carrier/Location, Conversion Factor, and RVU data.

► The code detail page displays specific information about any one specific code for which a search is conducted.

Customize your solution with valuable, referential add-on modules:

- AHA Coding Clinic® HCPCS
- AHA Coding Clinic® ICD
- ASA Crosswalk®
- The AMA CPT® Content Module
- Claim Appeal and Denial Support
- Claims Batch Editor
- Clinical Documentation Improvement
- Coders' Essential 3-Pack (Pink Sheets, Answer Book, Part B Newsletter)
- CPT® Assistant
- CPT® Changes: An Insider's View
- Dental Codes
- DrugReimbursement.com
- Dr. Z's Interventional Radiology
- Historical application content
- I-10 Map Manager
- ICD-10 Essentials: Operation PCS
- MedicalReferenceEngine.com
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- Optum360 Specialty Articles
- Stedman's Medical Dictionary
- Total CPT®

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**Visit:** [optum360coding.com/onlinetools](http://optum360coding.com/onlinetools)



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